

Public toilet fee? It's up to the operators

Letter from S Satish Appoo

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WE REFER to "High fee, cleaner toilet" (Feb 10).

We thank Mr Sam Prasad for his suggestions. Operators have the discretion to decide whether to impose a fee for the use of their public toilets.

Members of the public who come across dirty toilets can provide the feedback to the National Environment Agency (NEA) by sending an SMS to 74688 (SGOVT) in the format [Toilet] space [details of feedback] space [name of sender], for our follow-up checks.

Alternatively, they may provide the feedback by calling our 24-hour NEA Call Centre at 1800-CALL NEA (1800-2255 632).

This number can also be found on educational posters displayed in public toilets and on the "Singapore's OK" labels pasted on toilets that have been awarded the label.