

All public toilets should provide basic amenities

Letter from S Satish Appoo

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WE REFER to "Check out the toilets before you choose place to have a meal" (Feb 8).

A survey conducted by The National Environment Agency (NEA) on 1,400 public toilets in 2008 showed that some

80 per cent of public toilets provided soap and toilet paper.

Among the various categories of toilets surveyed, coffee shops ranked the lowest, with only about 60 per cent providing soap and 30 per cent providing toilet paper in their cubicles.

In 2009, NEA took enforcement action against 153 operators of public toilets for

failing to provide soap or toilet paper.

We urge all foodshop operators to act responsibly by providing soap and toilet paper in their toilets.

Members of the public who come across toilets where amenities are not provided can call our 24-hour NEA Call Centre at 1800-CALL NEA (1800-2255 632) to give their feedback.